

COUNCIL ACTION FORM

**SUBJECT: REQUEST TO WAIVE FORMAL BIDDING REQUIREMENTS AND
AUTHORIZE PURCHASE OF PUBLIC SAFETY SOFTWARE
MAINTENANCE FROM CENTRALSQUARE**

BACKGROUND:

On June 14, 2005, the City entered into a 28E Agreement with Iowa State University and the Story County Sheriff's Office supporting a joint computer network for public safety. This agreement included sharing of the network costs.

The total cost associated with the operation of the network was approved by the City Council as part of the FY 2021/22 budget process and included \$191,919.42 for existing CentralSquare software maintenance. As part of the 28E Agreement, the City is responsible for arranging and payment of software maintenance. This cost is later shared per terms of the agreement. There may be additional costs as applications are expanded.

CentralSquare is the shared public safety software vendor for the Computer Aided Dispatch, Police Records, Investigations, Mobile, Jail, Internal Affairs, Phase II Wireless Call Mapping, NCIC/State Interface, and reporting applications. The City contracts with the vendor on an annual basis for maintenance services. CentralSquare is the sole provider of maintenance for these software applications.

Included in this yearly maintenance is 24-hour programming support, software upgrades on all applications throughout the year, and eligibility to take part in the annual CentralSquare Users' Group meeting where software enhancements are requested and formalized for the next year.

ALTERNATIVES:

1. a. Approve a waiver of formal bidding requirements.
b. Authorize City staff to enter into FY 2021/22 software maintenance contracts with CentralSquare, Lake Mary, FL at a cost of \$191,919.42.
2. Do not authorize continuing software maintenance contracts with CentralSquare.

CITY MANAGER'S RECOMMENDED ACTION:

CentralSquare is the sole provider of the maintenance services for the integrated public safety applications. The agreement for these applications includes software maintenance.

Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1a-b, as described above.