COUNCIL ACTION FORM

SUBJECT: REQUEST TO WAIVE FORMAL BIDDING REQUIREMENTS AND AUTHORIZE PURCHASE OF SOFTWARE MAINTENANCE FROM SUPERION, LLC FOR THE MULTI-AGENCY PUBLIC SAFETY GROUP

BACKGROUND:

On June 14, 2005, the City entered into a 28E Agreement with Iowa State University and the Story County Sheriff's Office supporting a joint computer network for public safety. This agreement included sharing of the network costs.

The total cost associated with the operation of the network was approved by the City Council as part of the FY 2020/21 budget process and included $182,780.34 for existing Superion, LLC (a CentralSquare Company) software maintenance. As part of the 28E Agreement, the City is responsible for arranging and payment of software maintenance. This cost is later shared equally by Story County, Iowa State University and the City of Ames. Huxley and Story City also pay smaller costs in order to access the software and network. There may be additional costs as applications are expanded.

Superion, LLC, is the shared public safety software vendor for the Public Safety Computer Aided Dispatch, Police Records, Phase II Mapping, NCIC/State Interface, and reporting applications. The City contracts with the vendor on an annual basis for maintenance services. Superion, LLC is the sole provider of maintenance for these software applications.

Included in this yearly maintenance is 24-hour programming support, software upgrades on all applications throughout the year, and eligibility to participate in Superion's Users' Group annual meeting where software enhancements are requested and formalized for the next year.

ALTERNATIVES:

1. Waive formal bidding requirements and authorize City staff to enter into FY 2020/21 software maintenance contracts with Superion, LLC at an estimated cost of $182,780.34.

2. Do not authorize continuing software maintenance contracts with Superion, LLC.

CITY MANAGER'S RECOMMENDED ACTION:

Superion, LLC, is the shared public safety software vendor for the Public Safety Computer Aided Dispatch, Police Records, Phase II Mapping, NCIC/State Interface, and reporting applications. The agreement for these applications includes software maintenance.

Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1, thereby waiving formal bidding requirements and authorizing City staff to enter into FY 2020/21 software maintenance contracts with Superion, LLC at an estimated cost of $182,780.34.