ITEM # ___<u>11</u> DATE: <u>02-25-20</u>

COUNCIL ACTION FORM

SUBJECT: REQUEST FROM MARY GREELEY HOME HEALTH SERVICES TO AMEND UNIT RATE FOR IN-HOME HEALTH ASSISTANCE IN FY 2019/20 ASSET CONTRACT

BACKGROUND:

Mary Greeley Home Health Services requests funds through the ASSET process for public health services. It currently has a contract with the City in the amount of \$32,500 (\$17,000 for Community Clinic Services and \$15,500 for In-Home Health Assistance. Each service has a unit cost based on the budget Mary Greeley Home Health Services submitted to ASSET. City funding is received on a fee-for-service basis.

Mary Greeley Home Health Services is requesting an amendment to the contract unit rate for In-Home Health Assistance. The current rate is \$54.10 per hour. The agency is requesting to reduce the rate to \$36.60 per hour retroactive to July 1, 2019.

The reason for the request is because of a new electronic medical records system that has improved billing capabilities for all funding sources. With this new system, Mary Greeley Home Health Services is standardizing the unit cost with its funders. To date, Mary Greeley Home Health Services has not yet drawn down any of the \$15,500 in the City's allocation for In-Home Health Assistance because of the anticipated implementation of the new system. The agency staff is confident that all the funding will be drawn down this year even at the reduced unit rate.

ALTERNATIVES:

- 1. Approve the request to amend the unit rate for In-Home Health Assistance from \$54.10 per hour to \$36.60 per hour retroactive to July 1, 2019.
- 2. Do not approve the request.

CITY MANAGER'S RECOMMENDED ACTION:

Mary Greeley Home Health Services has been implementing a new medical records system and is standardizing the unit rate for In-Home Health Assistance with its funders. Mary Greeley Home Health Services is confident that the City's allocation of \$15,500 for this service in FY 2019/20 will be fully drawn down.

Therefore, it is the recommendation of the City Manager that Council adopt Alternative No. 1, thereby approving the request to amend the unit cost of Home Health Assistance from \$54.10 per hour to \$36.60 per hour retroactive to July 1, 2019.

CONTRACT FOR HUMAN SERVICES

THIS AGREEMENT, made and entered into the 1st day of July, 2019, by and between the CITY OF AMES, IOWA, a municipal corporation organized and existing pursuant to the laws of the State of Iowa (hereinafter sometimes called "City") and Mary Greeley Home Health Services (a nonprofit corporation or governmental unit organized and existing pursuant to the laws of the State of Iowa and hereinafter called "Provider");

WITNESSETH THAT:

WHEREAS, the City of Ames has, by its City Council acting in open and regular session, determined that certain services and facilities to be provided to the City of Ames and its citizens by Provider, such services and facilities being hereinafter described and set out, should be purchased in accordance with the terms of a written agreement as hereinafter set out, in accordance with all applicable Federal, State, and Local laws or regulations, and

WHEREAS, the purchase of these services and facilities constitutes a public purpose by assisting those who are frail and ill to remain in the community as long as it is safe, comfortable, and feasible for them to do so;

NOW, THEREFORE, the parties hereto have agreed and do agree as follows:

I PURPOSE

The purpose of this Agreement is to procure for the City of Ames and its citizens certain services and facilities as hereinafter described and set out; to establish the methods, procedures, terms and conditions governing payment by the City of Ames for such services; and, to establish other duties, responsibilities, terms and conditions mutually undertaken and agreed to by the parties hereto in consideration of the services to be performed and monies paid.

II SCOPE OF SERVICES

Provider shall provide the services and facilities to the City of Ames and its citizens as set out in the Provider's 2019/20 ASSET proposal. Attached to and made a part of this Agreement is a copy of the Provider's proposal, which shall be incorporated as Exhibit 'A' to this Agreement. The programs or services must conform to the standardized definitions used by the Analysis of Social Services Evaluation Team (ASSET), and unit costs must be consistent between all ASSET funders.

The cost per unit of service shall equal that proposed cost indicated in the Provider's ASSET Budget Forms. In the event that actual ASSET funds or other revenues differ from the Provider's request, the cost per unit shall remain as requested, but the number of units provided shall be adjusted.

The City will be contracting for services at the cost per unit indicated, not to exceed the following amounts:

SERVICE	COST PER UNIT	UNITS	AMOUNT
Clinics and Health Education	\$100.50	170	\$17,000
Home Health Assistance	\$54.10	287	\$15,500

III METHOD OF PAYMENT

- A. All payments to be made by the City of Ames pursuant to this Agreement shall be made on a reimbursement basis for services provided in amounts not to exceed those outlined in Section II above.
 - B. The City will disburse payment monthly on requisition of Provider.
- C. Requisitions for disbursement shall be made in such form and in accordance with such procedures as the Director of Finance for the City shall prescribe. Said form shall include but not be limited to an itemization of the nature and amount of services provided, and must be filled out completely.
- D. The maximum total amount payable by the City of Ames under this agreement is \$32,500 as detailed in the SCOPE OF SERVICES (Section II of this contract), and no greater amount shall be paid.
- E. The Provider shall requisition for funds on a monthly basis. If Provider wishes to request disbursement of funds on other than a monthly basis, the Provider must request in writing that an alternate disbursement period be adopted and approved by the Director of Finance for the City. Provider shall have up to 90 days from the date that services are provided to request payment from the City. Any request made by Provider in excess of 90 days after services are provided shall be deemed a waiver by the Provider and the City shall have no obligation to pay for said untimely requests for payment. Failure to request reimbursement in a timely manner shall be grounds for termination of this agreement by the City.

IV FINANCIAL ACCOUNTING AND ADMINISTRATION

- A. All monies disbursed under this Agreement shall be accounted for by the accrual method of accounting or other generally accepted comprehensive basis.
- B. All services for which payment is claimed shall be supported by documentation evidencing in proper detail the nature and propriety of the charges. The City-provided claim form shall be completed and include the service name, the unit cost claimed for each service, and the client code where required. A client code shall be required for any service in which the individual has entered the program through a third party referral, intake process, personal application, or emergency response. Exceptions shall include one-time educational sessions, confidential telephone counseling, or where the identity and residency of a person cannot be reasonably determined. The Provider may assign whatever client code it deems appropriate, as long as it can be used to verify the client's Ames or Story County residency and participation in

City-subsidized programs of service and/or sliding fee scale.

C. All checks or other accounting documents pertaining in whole or in part to this Agreement shall be clearly identified as such and readily accessible for examination and audit by

the City or its authorized representative.

D. All records shall be maintained in accordance with procedures and requirements established by the City Finance Director, and the City Finance Director may, prior to any disbursement under this Agreement, conduct a pre-audit of record keeping and financial accounting procedures of the Provider for the purpose of determining changes and modifications necessary with respect to accounting for funds made available hereunder. All records and documents required by this Agreement shall be maintained for a period of three (3) years following final disbursement by the City.

E. At such time and in such form as the City may require, there shall be furnished to the City such statements, records, reports, data, and information as the City may require with

respect to the use made of monies disbursed hereunder.

F. At any time during normal business hours, and as often as the City may deem necessary, there shall be made available to the City for examination all records with respect to all matters covered by this Agreement and Provider will permit the City to audit, examine, and make excerpts or transcripts from such records.

G. Monies provided under this agreement shall not be used as matching funds for a

grant to fund activities in any county other than Story County.

- H. If Provider's annual budget is over \$100,000, within six months of the end of the Provider's fiscal year the Provider shall submit to the City an annual financial audit prepared by an independent certified public accounting firm and a copy of IRS Form 990. If Provider's annual budget is \$100,000 or less, within six months of the end of the Provider's fiscal year the Provider shall submit to the City a copy of IRS Form 990 and a balance sheet prepared externally and independently. Failure to submit documentation in accordance with this section shall result in withholding payments under this contract. If withheld, payments may resume when required documentation is delivered to the City and City staff has had a reasonable period to review it.
- I. The Provider agrees to participate in the Clear Impact Scorecard outcomes measurement system, or an equivalent outcomes measurement system identified by the City. The provider shall identify a minimum of one (1) performance measure acceptable to the City, and shall regularly update the outcomes measurement system with the Provider's progress and achievements in relation to such outcome(s). The Provider shall not be entitled to payment from the City under this Agreement if the Provider has not provided updated progress and achievement reports to the City's satisfaction.

V DURATION

This Agreement shall be in full force and effect from and after July 1, 2019, until June 30, 2020. The City Council may terminate this Agreement by giving written notice to the Provider at least sixty (60) days before the effective date of such termination. From and after the effective date of termination the City shall have no obligation to pay Provider for any services provided under this Agreement.

VI DISCRIMINATION PROHIBITED

In accordance with Chapter 14 of the Municipal Code, no person shall, on the grounds of age, race, color, creed, religion, national origin, disability, sexual orientation, sex, or gender identity be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or in part with funds made available under this Agreement.

IN WITNESS WHEREOF the parties hereto have, by their authorized representatives, set their hand and seal as of the date first above written.

CITY OF AMES, IOWA	ATTEST: .
John Haila, Mayor	Diane Voss, City Clerk
Mary Greeley Home Health Services	Organization Address (please print):
BY Authorized Representative	
Print Name:	Phone Number:

