

## Staff Report

**2014-15 ASSET FUNDING GUIDELINES**

December 10, 2013

**BACKGROUND:**

At its meeting on November 26th, 2013, the City Council asked staff for additional information to determine the funding limits for ASSET in the 2014-15 Budget. The attached budget narrative provided at that meeting offers several options for consideration based on prior contracted service amounts (Attachment A).

Staff has provided an attachment showing the funding by service area over the last two fiscal years, as well as the full requests for 2014-15 services (Attachment B).

On November 26th, staff stated it would provide information about service areas with constraints in helping clients (Attachment C). These requests fall primarily in the City's highest priority areas that are included in ASSET Panel 2 -Basic Needs and Panel 3 - Children's Services. When responding to this new ASSET question, the vast majority of service areas did not indicate issues with meeting needs in the community. The services shown in Attachment C stated concerns about having to turn away clients due to funding or facility constraints.

- All daycare providers indicated constraints with providing service and had waiting lists for new clients in all age groups.
- In ASSET Panel 2 - Basic Needs, there were several services that indicated issues with turning away clients as well. However, most of them did not have accurate data to provide for 2012-13, except YSS.
  - ACCESS and the Salvation Army indicated they had started more specific data collection, so that they can better report this information for 2013-14.
  - Emergency Residence Project did not state if it could provide more accurate numbers or indicate if they were going to start tracking information to be able to provide data for 2013-14.

**STAFF COMMENTS:**

Total ASSET requests for FY 2014/15 are \$1,275,268, or 17.5% over the current total contracted for FY 2013/14. Staff should again note that there is no anticipated increase for FY 2014-15 in the Local Option Sales Tax revenues that support ASSET programs. Staff has provided a variety of funding options for the Council to consider.

**OPTIONS:**

1. Allocate no increase in ASSET funds, or \$1,084,978 for the 2014-15 Budget.
2. Allocate a 2% increase in ASSET funds, or \$1,106,677 for the 2014-15 Budget.
3. Allocate a 3% increase in ASSET funds, or \$1,117,527 for the 2014-15 Budget.
4. Allocate a 4% increase in ASSET funds, or \$1,128,377 for the 2014-15 Budget.
5. Allocate an increase of some other amount.
6. Do nothing.

## ATTACHMENT A ASSET Narrative

The following priorities were adopted by the City Council in July 2013 for 2014/2015:

### #1 Meet basic needs, with emphasis on low to moderate income:

- Housing cost offset programs, including utility assistance
- Sheltering
- Quality childcare cost offset programs, including daycare and State of Iowa licensed in home facilities
- Food cost offset programs, to assist in providing nutritious perishables and staples
- Transportation cost offset programs for the elderly and families
- Legal assistance
- Disaster response

### #2 Meet mental health and chemical dependency needs

- Provide outpatient emergency access to services
- Provide crisis intervention services
- Provide access to non-emergency services
- Ensure substance abuse preventions and treatment is available in the community

### #3 Youth development services and activities

The volunteers also noted that the City Council had identified youth in its goals as being a priority to help strengthen the community.

Staff has prepared some additional background information which summarizes ASSET requests and changes due to mental health redesign program at the State level, regionalization of domestic violence services and new programs/services. Below are the summaries from 2009/10 moving forward, showing the recommended ASSET allocations for all funders at budget time.

	Story County	United Way of Story County	Gov't of the Student Body	City of Ames	City % Increase	Total
2009/10	\$989,208	\$758,474	\$138,364	\$986,889	5.40%	\$2,872,935
2010/11	\$983,591	\$803,707	\$139,781	\$1,079,065	9.30%	\$3,006,144
2011/12	\$995,618	\$814,333	\$149,960	\$1,111,437*	3.0%	\$3,071,348
2012/13	\$1,029,339	\$819,607	\$136,755	\$1,150,278**	3.5%	\$3,135,979
2013/14	\$1,193,438	\$883,256	\$138,178	\$1,184,786***	2.9%	\$3,299,850

\* Excludes supplemental funding in 2011/12 for Heartland Senior Services (\$5,990) awarded after budget approval. If included, the percentage increases for 2011/12 would be 3.6%.

\*\*During the 2012/13 Budget process, the City Council allocated \$158,176 for services from Community Family Resources (substance abuse \$106,125) and Richmond Center (mental health \$52,051). No contracts were entered into in 2012/13 for these services and therefore the total under City contract in 2012/13 was only \$992,102, not \$1,150,278 that was allocated.

\*\*\*The budget for 2013/14 is \$1,184,786, which included \$12,875 for Eyerly Ball for Family Counseling Services for Mental Health issues for which Eyerly Ball has not sought a contract,

from the City, due to their ability to find other funding to assist clients from insurance or other government programs. An additional \$86,933 for any other mental health or related needs was also set aside in the 2013/14 Budget by the City Council. No new program or service has been identified to target the remain 2013/14 budgeted dollars. The total left unallocated from the 2013/14 Budget is \$99,808. The amount under contract for 2013/14 is currently \$1,084,978, up just over 9% from contracted 2012/13, which includes ACCESS supplemental funding for Battering Shelter in the amount of \$16,758.

#### **Comparison of Contracted Amount Vs. Budget Vs. Requested**

	<b>Ames Budget 12/13</b>	<b>Ames Contracted 12/13</b>	<b>Ames Requested 13/14</b>	<b>Ames Budget 13/14</b>	<b>Ames Contracted 13/14</b>	<b>Ames Request 14/15</b>
<b>Total ASSET Funding</b>	<b>\$1,150,278</b>	<b>\$992,102</b>	<b>\$1,209,060</b>	<b>\$1,184,786</b>	<b>\$1,084,978</b>	<b>\$1,275,268</b>

#### **2014/15 Program and Service Requests**

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**For 2014/15, total City ASSET funds requested by agencies are \$1,275,268** (see Attachment A), up \$190,290 or 14.9% over the current 2013/14 contracted services of \$1,084,978. Or \$90,482 (7.1%) over the approved 2013/14 Budget.

The 2014/15 increased request are spread over all for ASSET funding areas or panels (see Attachment B), with increases being largest with **Basic Needs** at \$78,141 (18.38%), which is the #1 priority for the City of Ames. The largest increases were requested in the areas of:

- assistance for basic materials in the amount of \$18,624, which covers shelter, food and rent assistance.
- budget and credit counseling services in the amount of \$23,333,
- and emergency shelter in the amount of \$15,642.

**Prevention/Support Services** is the next highest increase for requested 2014/15 dollars and covers the City's #3 priority in the areas of youth, but also encompasses a variety of other areas that are not identified as a priority for City funds. Of the \$59,129 additional request, the largest increases were requested in the areas of:

- assistance for out of school learning and under age 5 reading programs in the amount of \$14,000, which is a City priority
- assistance for social development, including the mental illness wellness center and youth reading development in the amount of \$27,050, both of which are City priorities

**Children's Services** area requested \$28,256 increase in funding for 2014/15, which is part of the City's priority #1 and #3. The largest funding increases were in the following:

- assistance for social development and adjustment programs in the amount of \$20,525
- assistance for day care for children in the amount of \$9,580.

**Health Services** (including mental health and substance abuse services) is the lowest increase in requests and is part of both City priorities #1 and #2. The biggest increase in this area were in the following:

- Dental clinics in the amount of \$25,693

**There was also no request from Eyerly Ball for mental health services.** Though this is a City priority, as noted above, coverage for clients exists elsewhere and therefore prohibits the use of ASSET dollars from the City.

Two new agencies have also joined ASSET for 2014/15, they are Raising Readers and Visiting Nurses. Raising Readers is requesting \$43,000 from the City to fund service new programs. Visiting Nurses is now running the Foster Grandparent Program that was administered previous by Mid Iowa Foster Grandparent, there was no change in the funding with Visiting Nurses taking over the program.

The chart below indicates some City allocations possible based on percentage increases from last year's contracted City funding of \$1,084,978.

**Increase Options over Current Year ASSET Contracts with the City of Ames**

	<b>Dollar Increase</b>	<b>Total City Allocation Allotment</b>
2%	\$21,700	\$1,106,677
3%	\$32,549	\$1,117,527
5%	\$54,249	\$1,139,227
7%	\$75,948	\$1,160,926
14.9% (request)	\$190,290	\$1,275,268

Attachment A  
**ASSET Increase By Agency from 2013/14 to 2014/2015**

	<b>2014/15 Increase in City Request</b>		<b>2014/15 Increase in ASSET Request</b>	
<b><u>Organization</u></b>	<b>\$</b>	<b>%</b>	<b>\$</b>	<b>%</b>
ACCESS	\$5,417	7.74%	\$24,269	12.16%
ACPC	\$3,142	4.0%	\$5,121	3.85%
American Red Cross	\$5,000	55.56%	\$11,167	28.03%
Boys & Girls Club	\$2,775	3.0%	\$5,100	2.86%
Campfire	\$307	5.0%	\$1,760	4.76%
Center for Creative Justice	\$2,105	4.0%	\$3,866	3.84%
Childserve	\$40	0.23%	\$354	1.07%
Emergency Residence Project	\$18,450	28.87%	\$42,251	23.09%
Eyerly Ball	(\$12,875)	--	(\$168,436)	--
Good Neighbor	\$425	2.62%	\$1,675	6.12%
Heartland Senior Services	\$11,880	8.01%	\$58,612	17.66%
HIRTA	\$2,000	5.0%	\$2,000	1.22%
Homeward	\$7,720	21.28%	\$43,115	10.12%
Legal Aid	\$7,008	8.69%	\$18,156	9.17%
Lutheran Services	\$2,825	100%	\$12,010	20.79%
Mid-Iowa Community Action	\$23,673	71.60%	\$44,839	39.08%
Nat'l Alliance on Mental Illness	\$3,050	55.96%	\$16,487	25.41%
Orchard Place	\$0	0%	\$0	0%
Raising Readers (new agency)	\$43,000	100%	\$114,000	100%
RSVP	\$1,950	7.25%	\$4,435	5.98%
The ARC of Story Co.	\$700	9.59%	\$7,600	9.87%
The Salvation Army	\$30,253	123.5%	\$43,323	51.42%
University Community Childcare	\$3,992	9.07%	\$12,755	8.62%
Visiting Nurses (formerly MidIowa)	\$0	0.0%	(\$87)	-0.73%
Volunteer Center	\$1,050	15.0%	\$4,440	5.63%
Youth & Shelter Services	\$26,403	13.23%	\$56,873	13.66%

Attachment B	Ames Approved 12/13	Ames Approved 13/14	Ames Request 14/15		ASSET Approved 12/13	ASSET Approved 13/14	ASSET Request 14/15		Ames % Change 12/13 to 13/14	Ames \$ Change 12/13 to 13/14	Ames % Change 13/14 to 14/15	Ames \$ Change 13/14 to 14/15		ASSET % Change 12/13 to 13/14	ASSET \$ Change 12/13 to 13/14	ASSET % Change 13/14 to 14/15	ASSET \$ Change 13/14 to 14/15
Panel 1 --Health Services																	
Community Clinics Subtotal	\$23,139	\$24,746	\$50,439		\$126,815	\$134,081	\$188,100		6.94%	\$1,607	103.83%	\$25,693		5.73%	\$7,266	28.72%	\$54,019
In-Home Nursing	\$0	\$0	\$0		\$47,200	\$51,819	\$59,400		#DIV/0!	\$0	#DIV/0!	\$0		9.79%	\$4,619	12.76%	\$7,581
In Home Hospice	\$0	\$0	\$0		\$45,800	\$47,660	\$50,500		#DIV/0!	\$0	#DIV/0!	\$0		4.06%	\$1,860	5.62%	\$2,840
Substance Abuse/Co-Occuring Disorders Treatment Subtotal	\$6,500	\$6,830	\$7,000		\$134,291	\$9,010	\$9,500		5.08%	\$330	2.49%	\$170		12.81%	\$17,209	5.16%	\$490
Primary Treatment/Health Maintenance (out patient) Subtotal	\$42,688	\$60,075	\$49,000		\$344,660	\$399,313	\$230,246		40.73%	\$17,387	-18.44%	-\$11,075		15.86%	\$54,653	-73.43%	-\$169,067
Services for Mentally/Physically Impaired Subtotal	\$0	\$0	\$0		\$13,865	\$37,959	\$42,139		#DIV/0!	\$0	#DIV/0!	\$0		173.78%	\$24,094	9.92%	\$4,180
Special Recreation (Active Lifestyles)	\$1,100	\$1,500	\$2,000		\$8,700	\$25,100	\$30,000		36.36%	\$400	33.33%	\$500		188.51%	\$16,400	16.33%	\$4,900
Community Support Services Subtotal	\$0	\$0	\$0		\$28,440	\$26,735	\$26,279		#DIV/0!	\$0	#DIV/0!	\$0		3.15%	\$897	-1.74%	-\$456
Employment Assistance for Physically and Mentally Disabled	\$0	\$0	\$0		\$0	\$0	\$0		#DIV/0!	\$0	#DIV/0!	\$0		#DIV/0!	\$0	#DIV/0!	\$0
Enclave Services -employment services	\$0	\$0	\$0		\$5,000	\$7,940	\$9,000		#DIV/0!	\$0	#DIV/0!	\$0		58.80%	\$2,940	11.78%	\$1,060
Day Habilitations Services Subtotal	\$0	\$0	\$0		\$0	\$8,700	\$14,300		#DIV/0!	\$0	#DIV/0!	\$0		#DIV/0!	\$12,000	39.16%	\$5,600
Day Care Adult	\$45,452	\$49,111	\$51,567		\$51,730	\$56,677	\$93,795		8.05%	\$3,659	5.00%	\$2,456		9.56%	\$4,947	39.57%	\$37,118
In-Home Health Monitoring (Lifeline)	\$0	\$0	\$0		\$7,600	\$8,586	\$9,800		#DIV/0!	\$0	#DIV/0!	\$0		12.97%	\$986	12.39%	\$1,214
Homemaker/Home Health Assistance	\$9,390	\$10,900	\$13,200		\$121,690	\$130,860	\$141,500		16.08%	\$1,510	21.10%	\$2,300		7.54%	\$9,170	7.52%	\$10,640
Home Delivered Meals																	
Home Delivered Meals Subtotal	\$8,300	\$11,000	\$14,400		\$36,366	\$59,412	\$72,291		32.53%	\$2,700	30.91%	\$3,400		84.04%	\$30,563	17.82%	\$12,879
Congregate Meals	\$22,266	\$26,405	\$27,725		\$36,182	\$45,580	\$47,859		18.59%	\$4,139	5.00%	\$1,320		25.97%	\$9,398	4.76%	\$2,279
Total Panel 1 - Health Services	\$158,835	\$190,567	\$215,331		\$1,008,339	\$1,049,432	\$1,024,709		19.98%	\$31,732	12.99%	\$24,764		4.08%	\$41,093	-2.41%	-\$24,723
Panel 2 - Basic Needs Services																	
Emergency Assistance for Basic Materials Subtotal	\$31,497	\$47,797	\$66,421		\$51,672	\$77,711	\$131,127		51.75%	\$16,300	38.96%	\$18,624		50.39%	\$26,039	40.74%	\$53,416
Battering Relief Subtotal	\$30,911	\$31,600	\$33,100		\$78,780	\$83,315	\$87,300		2.23%	\$689	4.75%	\$1,500		5.76%	\$4,535	4.56%	\$3,985
Rape Relief Subtotal	\$4,779	\$5,200	\$6,500		\$18,399	\$22,272	\$26,900		8.81%	\$421	25.00%	\$1,300		21.05%	\$3,873	17.20%	\$4,628
Crisis Intervention/Childcare	\$2,825	\$2,825	\$5,650		\$10,280	\$11,350	\$22,700		0.00%	\$0	100.00%	\$2,825		10.41%	\$1,070	50.00%	\$11,350
Emergency Shelter Subtotal	\$107,081	\$129,158	\$144,800		\$212,361	\$248,568	\$288,700		20.62%	\$22,077	12.11%	\$15,642		17.05%	\$36,207	13.90%	\$40,132
Correctional Services (Probation Supervision)	\$51,115	\$52,648	\$54,753		\$93,672	\$96,695	\$100,561		3.00%	\$1,533	4.00%	\$2,105		3.23%	\$3,023	3.84%	\$3,866
Legal Aid Civil	\$75,870	\$80,675	\$87,683		\$171,290	\$179,827	\$197,983		6.33%	\$4,805	8.69%	\$7,008		4.98%	\$8,537	9.17%	\$18,156
Clothing, Furnishing & Other Assistance (Stork's Nest)	\$5,333	\$5,996	\$7,000		\$7,165	\$9,203	\$12,750		12.43%	\$663	16.74%	\$1,004		28.44%	\$2,038	27.82%	\$3,547
Disaster Services Subtotal	\$17,000	\$16,300	\$20,750		\$41,000	\$36,468	\$47,850		-4.12%	-\$700	27.30%	\$4,450		-11.05%	-\$4,532	23.79%	\$11,382
Transportation Subtotal	\$38,252	\$40,400	\$42,550		\$148,598	\$166,571	\$169,646		5.62%	\$2,148	5.32%	\$2,150		12.10%	\$17,973	1.81%	\$3,075
Budget/Credit Counseling Subtotal	\$0	\$6,667	\$30,000		\$6,810	\$18,477	\$44,310		#DIV/0!	\$6,667	349.98%	\$23,333		171.32%	\$11,667	58.30%	\$25,833
Respite Care	\$5,600	\$5,800	\$4,000		\$8,530	\$20,300	\$15,000		3.57%	\$200	-31.03%	-\$1,800		137.98%	\$11,770	-35.33%	-\$5,300
Health and Safety Education	\$1,980	\$0	\$0		\$6,980	\$0	\$0		-100.00%	-\$1,980	#DIV/0!	\$0		-100.00%	-\$6,980	#DIV/0!	\$0
Total Panel 2 - Basic Needs	\$372,243	\$425,066	\$503,207		\$855,537	\$970,757	\$1,144,827		14.19%	\$52,823	18.38%	\$78,141		13.47%	\$115,220	15.20%	\$174,070
Panel 3 Childrens' Services																	
Day Care Infants Subtotal	\$31,761	\$32,871	\$29,456		\$101,443	\$102,619	\$103,363		3.49%	\$1,110	-10.39%	-\$3,415		1.16%	\$1,176	0.72%	\$744
Day Care Children Subtotal	\$80,039	\$83,107	\$92,687		\$215,188	\$225,135	\$246,528		3.83%	\$3,068	11.53%	\$9,580		4.62%	\$9,947	8.68%	\$21,393
Day Care School Age Subtotal	\$28,430	\$29,596	\$30,841		\$52,660	\$55,100	\$56,542		4.10%	\$1,166	4.21%	\$1,245		4.63%	\$2,440	2.55%	\$1,442
Preschool Subtotal	\$0	\$0	\$0		\$12,868	\$13,266	\$14,392		#DIV/0!	\$0	#DIV/0!	\$0		3.09%	\$398	7.82%	\$1,126
Childcare Resource Development	\$5,665	\$6,165	\$6,165		\$10,300	\$9,652	\$9,652		8.83%	\$500	0.00%	\$0		-6.29%	-\$648	0.00%	\$0
Childcare for Mildly Ill Children	\$525	\$788	\$859		\$2,485	\$3,675	\$4,006		50.10%	\$263	9.01%	\$71		47.89%	\$1,190	8.26%	\$331
Youth Development and Social Adjustment Subtotal	\$142,491	\$133,500	\$153,775		\$319,918	\$304,180	\$350,376		-6.31%	-\$8,991	15.19%	\$20,275		-4.92%	-\$15,738	13.18%	\$46,196
Employment Assistance for Youth	\$17,900	\$18,500	\$19,000		\$24,100	\$25,200	\$27,000		3.35%	\$600	2.70%	\$500		4.56%	\$1,100	6.67%	\$1,800
Out of School Program	\$0	\$0	\$0		\$12,131	\$13,840	\$17,000		#DIV/0!	\$0	#DIV/0!	\$0		14.09%	\$1,709	18.59%	\$3,160
Total Panel 3 Childrens' Services	\$306,811	\$304,527	\$332,783		\$751,093	\$752,667	\$828,859		-0.74%	-\$2,284	9.28%	\$28,256		0.21%	\$1,574	9.19%	\$76,192
Panel 4 Prevention/Support Services																	
Family Life Services Subtotal	\$15,601	\$15,932	\$29,932		\$53,347	\$61,563	\$107,223		2.12%	\$331	87.87%	\$14,000		15.40%	\$8,216	42.58%	\$45,660
Foster Family Recruitment	\$0	\$0	\$0		\$4,000	\$0	\$0		#DIV/0!	\$0	#DIV/0!	\$0		-100.00%	-\$4,000	#DIV/0!	\$0
Separated Families	\$0	\$0	\$2,000		\$2,000	\$2,000	\$4,235		#DIV/0!	\$0	#DIV/0!	\$2,000		0.00%	\$0	52.77%	\$2,235
Volunteer Management																	
Service Coordination Subtotal	\$38,730	\$40,358	\$42,358		\$99,811	\$103,996	\$109,996		4.20%	\$1,628	4.96%	\$2,000		4.19%	\$4,185	5.45%	\$6,000
Activity and Resource Center	\$32,500	\$32,500	\$34,125		\$35,905	\$35,905	\$37,700		0.00%	\$0	5.00%	\$1,625		0.00%	\$0	4.76%	\$1,795
Public Education and Awareness Subtotal	\$37,571	\$39,446	\$46,300		\$104,035	\$100,528	\$115,864		4.99%	\$1,875	17.38%	\$6,854		-3.37%	-\$3,507	13.24%	\$15,336
Advocacy for Social Development Subtotal	\$1,000	\$6,000	\$33,050		\$65,512	\$84,896	\$157,373		500.00%	\$5,000	450.83%	\$27,050		29.59%	\$19,384	46.05%	\$72,477
Resource Development	\$0	\$0	\$4,000		\$0	\$0	\$14,000		#DIV/0!	\$0	#DIV/0!	\$4,000		#DIV/0!	\$0	100.00%	\$14,000
Informal Ed for Self Improvement/Enrichment	\$0	\$0	\$0		\$1,070	\$1,100	\$2,050		#DIV/0!	\$0	#DIV/0!	\$0		2.80%	\$30	46.34%	\$950
Total Panel 4 Prevention/Support Services	\$154,213	\$164,818	\$223,947		\$494,666	\$526,994	\$691,020		6.88%	\$10,605	35.88%	\$59,129		6.54%	\$32,328	23.74%	\$164,026
Attachment B																	
All Panel Total	\$992,102	\$1,084,978	\$1,275,268		\$3,109,635	\$3,299,850	\$3,689,415		8.56%	\$92,876	14.92%	\$190,290		5.18%	\$190,215	10.56%	\$389,565

**ASSET REPORT ON NEEDS:**  
***Were any clients turned away in FY 2012-13?***

**Attachment C**

<b>Panel 1 - Health Services</b>			
Heartland	Adult Day Center	1.4a	Limited due to size of facility. No data on how many have to alter visits to meet space constraints.

<b>Panel 2- Basic Needs</b>			
ERP	Transitional Housing	2.1a	Served 44 people. Mostly always at capacity. Only have estimates on numbers turned away and do not report to the State of Iowa.
Salvation Army	Rent/Mortgage/Utility Assistance	2.1a	Clients were turned away in 2012-2013, however, that information was not being tracked. Working on tracking for 2013-2014.
ACCESS	Battering Shelter	2.1h	Turn away clients when shelter reaches capacity. In FY 13 a total of 484 were turned away, some individuals called more than once for help. This data was not kept by location of requesting individual in 2013.
ERP	Shelter-plus meals	2.1h	Served 721 people. Only have estimates on numbers turned away and do not report to the State of Iowa.
YSS	Shelter	2.1h	58 clients served, with 4 turned away due to no bed availability.

<b>Panel 3 - Children's Services</b>			
ACPC	Daycare-Infant	3.1a	75 toddlers and preschoolers on a waiting list on 6/30/13, with another 24 on a list for when a child turns 18 mos. Just started tracking those not put on the list in Fall 2013, per ASSET's request.
ChildServ	Daycare-Infant	3.1a	Classrooms were full in 2012-2013, currently 17 are on a waiting list. Only 44 slots are available.
UCC	Daycare-Infant	3.1a	27 infants were served with 113 on the waiting list. This does not count clients who were turned away accurately.
ACPC	Daycare-Child	3.1b	75 toddlers and preschoolers on a waiting list on 6/30/13, with another 24 on a list for when a child turns 18 mos. Tracking just started on calls that did not get put on the list in Fall 2013, with ASSET's request to track.
ChildServ	Daycare-Child	3.1b	Classrooms were full in 2012-2013, currently 10 are on a waiting list. Only 78 slots are available.
UCC	Daycare-Child	3.1b	46 toddlers were served with 119 on the waiting list. This does not count clients who were turned away accurately.
ACPC	Daycare-School Aged	3.1c	50 school children were turned away and another 12 on waiting lists for fall 2014. Attempting to track phone call inquiries moving forward.
UCC	Daycare-School Aged	3.1c	53 children were served with 53 on the waiting list. This does not count clients who were turned away accurately.
YSS	GRIP Mentoring Program	3.2a	203 mentoring matches were made in Story County in 2012-2013, with 13 on a waiting list.

<b>Panel 4 - Prevention/Support Services</b>			
Volunteer Center	Service Learning	4.3b	994 service learning clients of which 752 were at Kate Mitchell and Sawyer elementary schools. Some children were turned away due to capacity issues at Kate Mitchell, as an example. Accurate data was not kept in 2012-2013.