

**Ames Police Department
Liquor License Renewal Criteria Form**

Business name: Café Mood

Address: 116 Welch Ave

Review Period: October 2011 to October 2012

100%: Number of quarterly alcohol meetings attended during twelve-month renewal period.

18: Number of citations/arrests during twelve-month renewal period.

 : Number of nuisance calls in and around the business during twelve-month renewal period.

 : Number of fire code violations during twelve-month renewal period.

13: Number of fake or altered IDs turned in during twelve-month renewal period.

Private: Percentage of employees who have attended police ID training during twelve-month renewal period.

List of any additional precautions employed by the business to assist in preventing underage on premise or consumption:

Electronic ID handheld Additional Training _____
 ALS (Alternative Light Sources) Alarms

Incentives for confiscated DLs Yes No

Level of cooperation extended to police by bar employees:

High Medium Low

High Level of Cooperation – Responds to requests for improvements made by the Police Department or Inspections as soon as possible. Calls for assistance where appropriate before the situation gets “out of hand”. High attendance at ID training. Fake Ids turned over to Police Department.

Low Level of Cooperation – Does not respond to reasonable requests made by the Police Department or Inspections. Lets problems get out of hand before calling for help. Low or no attendance at ID training. No effort to identify and seize fake Ids.

Average Occupancy:

High Medium Low

High: At or near capacity each night of operation

Medium: At capacity on some nights and fewer patrons on other nights

Low: Rarely at capacity

Occupancy

High

Medium

Low

High – 200-300 Fire Code Occupancy

Medium – 100 – 200 Fire Code Occupancy

Low – Under 100 Fire Code Occupancy

Fire Inspection Comments: _____

Health and Sanitation Comments: _____

Building Inspection Comments: _____

Additional Comments:

3/25/2012	4 On premise violations
4/1/2012	2 On premise violations
4/21/2012	4 On premise violations (1 verified fake ID) 1 violation for allowing minors on premise
7/20/2012	3 On premise violations
7/28/2012	1 On premise violation
8/9/2012	1 Noise Ordinance violation
8/25/2012	1 Noise Ordinance violation
9/21/2012	1 Noise Ordinance violation

Total: 14 violations for on premise

1 violation for allowing minors on premise

3 Noise Ordinance violations

Police Department's liquor license renewal recommendation: **YES** / **NO** (6 Month only)

I will highlight a few cases that trouble the police department in regards to Café Mood.

On March 25, 2012 the Safe Neighborhoods Team cited 4 individuals for on premise. In speaking with the individuals, they admitted that they were allowed into the bar without showing ID by someone described as the doorman. In speaking with the manager on duty, Harmit Singh, he said the person was not an employee but was being allowed to "check IDs". Sergeant Snider told Mr. Singh what had occurred and the problems associated with it and Singh told Sergeant Snider that this was not a big deal.

On April 1, 2012, officers cited two individuals for on premise and during the course of that investigation, found that one of them was the same person cited the week before.

On April 21, 2012 during VEISHEA, the Safe Neighborhood Team was conducting routine checks of the campustown establishment. When they entered Café Mood, they were told by the door person that only two officers were permitted in the establishment without a search warrant. Sergeant Howard Snider stepped in and spoke with the employee, correcting his error. During the investigation, the team found 4 people inside who were both under age and did not have any ID on them. The officers

also found others in the bar who were of age, but did not have ID. They explained that no one checked their ID on the way in. I also happened to be working and went to Café Mood. As there was absolutely no due diligence done on the part of the bar we had the staff empty the bar. It also appeared that they were over occupied creating a hazard. Once the bar was clear, we allowed them to re-open, checking IDs. We cited the manager, Richard Novencido for allowing minors on premise and warned him about the occupancy problem.

Recently, we have been getting complaints about the noise coming from the establishment. On three occasions, we have cited the bar for violating the noise ordinance.

It is my opinion, that the staff is not taking these violations seriously. The police department would recommend a 6 month renewal so we can be allowed to re-evaluate their performance in a shorter period of time and report back to Council.

On a positive note, I was contacted by the owner recently to discuss the contents of this form and a strategy for making improvements. We discussed the importance of keeping the side door closed which should fix the problem with noise. I suggested they put an alarm on the door to ensure that employees are alerted when the door is opened. Also, it is worth noting that they have not had any on premises violations since the end of July. They have already shown some improvement in this area. As cooler weather is upon us, the noise problem has also gone away. The members of the Safe Neighborhoods Team also reported that the bar does a good job of keeping the area in front of the establishment clear for pedestrians using the sidewalk.

Also after our meeting, Harmit has provided flashlights and black lights to aid in checking IDs and is also offering his staff \$10 for confiscated Fake IDs.

Report Submitted by : Commander Geoff Huff