

COUNCIL ACTION FORM

SUBJECT: ANNUAL CYRIDE CONTRACT RENEWAL FOR DIAL-A-RIDE SERVICES

BACKGROUND:

The Federal Transit Administration (FTA) requires transit systems receiving federal funding to have complementary Paratransit (Dial-A-Ride) service to meet Americans With Disabilities Act (ADA) requirements. Since CyRide receives substantial federal funding, it must comply with these regulations as well. For the last six years, CyRide has chosen to provide for these services contractually, thus allowing for a quality service at a lower price to our citizens.

Last year the City Council approved a five-year contract with Heartland Senior Services for the provision of Dial-A-Ride service. This contract includes annual renewals. The FY2012 budget year will be the second year of this contract and, therefore, requires City Council action for renewal. The annual increase in cost per ride and cost per hour is 4% (see table below). Approximately \$150,000 is included in the CyRide budget to cover the costs for Dial-A-Ride services. Actual costs for services are reimbursed to Heartland.

Fiscal Year	Weekend, Daytime Service (Per Approved Passenger)	Evening & Weekend Service (Per Hour)
2011	\$11.15	\$37.50
2012	\$11.60	\$39.00

These rates are in line with other service contract increases. In addition, **it is important to note that the staff has estimated that the cost for CyRide to perform these services would be approximately \$54 per hour.**

ALTERNATIVES:

1. Approve the contract renewal for Dial-A-Ride Services with Heartland Senior Services for FY2012 at a cost of \$11.60 per person during weekday, daytime service and \$39.00 per evening and weekend service hours.
2. Do not contract for Dial-A-Ride service, and provide this service directly by CyRide in order to meet federal regulations.

MANAGER'S RECOMMENDED ACTION:

CyRide is required by federal law to provide ADA complementary door-to-door service for disabled residents of Ames. Contracting these services to Heartland Senior Services (HSS) allows trips to be provided more efficiently and at a reduced cost per trip when combining customers on the same bus. Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1 as shown above.