COUNCIL ACTION FORM

SUBJECT: **PUBLIC SAFETY INFORMATION MANAGEMENT SYSTEM**

BACKGROUND:

The City is part of a group of public safety entities that manages a shared information management system. The system includes computer aided dispatch (called CAD6), records management, and related criminal justice software. Representatives from Story County, the City of Ames, and Iowa State University make up the joint management group now known as the MultiAgency Public Safety Group (MAPSG). There is a formal 28E Agreement between the agencies.

In early 2008, the current software vendor (SunGard Public Sector, Inc) announced that it would discontinue support of its CAD6 product. This decision was due, in part, to their purchase of a competing software company (OSSI) which had a very popular product with a strong market presence in public safety. In July of 2009, MAPSG released an RFP for the purpose of acquiring an integrated software package that included an expanded list of desired items including Computer Aided Dispatch, Records Management, Jail Management and Mobile Data. The RFP was issued by the City of Ames after review by the purchasing departments of each of the other agencies. MAPSG intended that the City would serve as the primary buyer and licensee for this program.

MAPSG spent approximately 14 months reviewing the 12 responses from vendors. There were six responses that were judged to be compliant with the RFP. The top three finalists made presentations to a review group. These finalists included Visionair ($1,544,529), Sunguard OSSI ($481,103, subsequently reduced to $419,543), and Cushing ($266,125). Cushing was ultimately unable to provide all of the basic features required by the MAPSG.

As a result of this process, SunGard Public Sector, Inc. and its OSSI product were selected as the recommended vendor. The new program will include all of the capabilities of the existing software. Purchase cost for the new software system will be $419,543. Funding for the software will include $210,065 from a U.S. Department of Homeland Security grant, $30,000 from the E911 Board, and $61,900 from Story County, specifically to fund the jail software.   Total software purchase costs not covered by other sources total $117,578. The participating agencies have agreed to share those costs equally resulting in a City software purchase cost of $39,193. Funding for this purchase was provided in a CIP project approved in a previous year.

This project also includes $161,362 for computer hardware. Funding for the hardware will include $82,773 from the Homeland Security grant with the balance of $78,589 being drawn from existing depreciation funds previously set aside by participating agencies for hardware replacement.

The total purchase price of hardware and software purchased in this project is $580,905. The market value of this purchase is estimated at $1,200,000, but the fact that we are

replacing a Sungard product and the negotiating strength of the multi-agency group made it possible to gain significant savings.

On-going costs for the system include software maintenance fees, enhanced data recovery capability, and hardware depreciation. These costs will be shared with each of the participating entities resulting in a City cost of $49,000 per year. This is an increase of approximately $14,000 per year over existing costs. The City's share has already been included in the 2011-2012 operating budget.

The City has negotiated a contract with SunGard Public Sector for the purchase of the OSSI product and associated hardware. The structure of these documents provides that the City will be the purchaser of the software with the other agencies having full rights to access and use of the system. At the same time, a Memorandum of Understanding was developed to allocate the purchase and on-going costs between the agencies. Both ISU and Story County have approved the cost-sharing agreement.

ALTERNATIVES:

1. Approve the Memorandum of Understanding with Iowa State University and Story County for the allocation of purchase and on-going costs for the system and the purchase of the SunGard Public Sector information management system.

2. Do not approve the Memorandum of Understanding with Iowa State University and Story County for the allocation of purchase and on-going costs for the system and the purchase of the SunGard Public Sector information management system.

MANAGER'S RECOMMENDED ACTION:

Sungard has discontinued the CAD6 product and it must be replaced. By including records management and related criminal justice software, the City will maintain the administrative and investigatory efficiency gained by having all of these components fully integrated. By adding mobile data and the jail management modules, the City will gain additional efficiencies that will benefit all elements of the public safety system, particularly police officers. The new system also includes software that will make it easier for citizens to access crime data related to their neighborhoods.

The financial arrangements include funds from a Homeland Security Grant, the E911 Board, Story County and Iowa State University. Shared agency funding will allow the City to acquire an integrated criminal justice software system at a lower cost than if we were to act alone.

Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1, and approve the Memorandum of Understanding with Iowa State University and Story County for the allocation of purchase and on-going costs for the system and the purchase of the SunGard Public Sector information management system.