COUNCIL ACTION FORM

SUBJECT: PURCHASE OF SHARED PUBLIC SAFETY SOFTWARE MAINTENANCE

BACKGROUND:

On June 14, 2005, the City entered into a 28E Intergovernmental Agreement with Iowa State University and the Story County Sheriff's Office supporting a joint computer network for public safety. This agreement included sharing of the network costs.

The total cost associated with the operation of the network was approved by the City Council as a part of the FY 2010/11 budget process and included $56,989 for the existing Sungard Public Sector software maintenance. As part of the 28E Agreement, the City is responsible for arranging and payment of software maintenance. This cost is later shared per terms of the agreement. There may be additional costs if applications are expanded.

Sungard Public Sector is the shared public safety software vendor for the Public Safety Computer Aided Dispatch, Police Records, Phase II Mapping, NCIC/State Interface, and reporting applications. The City contracts with the vendor on an annual basis for maintenance services. Sungard Public Sector is the sole provider of maintenance for these software applications.

Included in this yearly maintenance is 24-hour programming support, software upgrades on all applications throughout the year, and eligibility to participate in the annual Sungard Public Sector Users' Group meeting where software enhancements are requested and formalized for the next year.

ALTERNATIVES:

1. Waive formal bidding requirements and authorize City staff to enter into FY 2010/2011 software maintenance contracts with Sungard Public Sector at an estimated amount of $51,520.76.

2. Do not authorize continuing software maintenance contracts with Sungard Public Sector.

MANAGER'S RECOMMENDED ACTION:

Sungard Public Sector is the sole provider of maintenance services for the shared public safety network software. Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1 as outlined above.