

COUNCIL ACTION FORM

SUBJECT: CYRIDE CONTRACT FOR DIAL-A-RIDE SERVICES

BACKGROUND:

In 2005 CyRide entered into a contract with Heartland Senior Services (HSS) for the provision of required Americans With Disabilities Act (ADA) service for the City of Ames. The original contract was awarded for three years and was extended for two additional years. Heartland Senior Services has provided approximately 10,000 trips to disabled individuals for CyRide each year in addition to providing service within Story County. This coordination has provided for efficient provision of service in the community through combining City of Ames trips with other county trips.

The Federal Transit Administration (FTA) requires service contracts to be procured every five years. Therefore, the City's Purchasing Division and CyRide prepared a new bid for ADA service in Ames. This bid provides for a one-year contract with the ability to extend the contract for four additional years. Two bids were received from HSS and CIT Charters. Their respective prices are listed below:

<u>Bidder</u>	<u>Weekday, Daytime Service (Per Pass.)</u>	<u>Eve./Wknd. (Per Hr.)</u>	<u>Renewal #1</u>	<u>Renewal #2</u>	<u>Renewal #3</u>	<u>Renewal #4</u>
HSS	\$11.15	\$37.50	4%	4%	4%	4%
CIT	\$45.00	\$45.00	3%	4%	3%	4%

HSS's bid is the low bid, and represents a 4-5% increase over existing contract rates for Dial-A-Ride services (see table below). This agency has provided a quality service for CyRide under the existing contract.

<u>Category</u>	<u>2009-2010 Contract Price</u>	<u>2010-2011 Proposed Yr. 1 Price</u>
Weekday Per Person	\$10.60	\$11.15
Weekend/Evening Per Hour	\$36.00	\$37.50

At its June 10, 2010 board meeting, the Ames Transit Agency Board of Trustees approved contracting with HSS for these services.

ALTERNATIVES:

1. Approve award of the Dial-A-Ride service contract to Heartland Senior Services for 2010-2011 at \$11.15 per person during weekday daytime service, and at \$37.50 per evening and weekend service hours, with the ability to extend the contract for 4 additional years.
2. Do not contract for Dial-A-Ride service and provide this service under CyRide in order to meet federal regulations.

MANAGER'S RECOMMENDED ACTION:

CyRide is required by federal law to provide ADA complementary door-to-door service for disabled residents of Ames. Contracting these services to Heartland Senior Services (HSS) allows trips to be provided more efficiently and at a reduced cost per trip when combining customers on the same bus.

Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1, thereby approving a contract with Heartland Senior Services for Dial-A-Ride transit services during the 2010-2011 budget year at the rates shown above.