

**Hall, Renee**

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**From:** R.J. Developent . <rjbuilders@abbnebraska.com>  
**Sent:** Wednesday, May 8, 2024 9:47 AM  
**To:** City Council and Mayor  
**Subject:** City Utilities - Residential Energy Audit

[External Email]

My wife and I own a house at 228 North Riverside Dr. and we are in the middle of a remodeling project.

Late last December, the January 2024 City Side monthly newsletter arrived, and the back page offered a free Energy Audit including a "thermographic scan" of the exterior walls "pinpoint insulation issues" for Ames Electric Services customers.

I contacted Joel Zook, the Energy Services Coordinator and he stated that he was in the process of signing up a new Provider for energy audits.

Every month since December, including yesterday, Joel states that they do not have Provider at this time.

I have stopped installing new siding on the house since last December since I am concerned that there are exterior wall areas not insulated yet after 5-1/2 months, the City of Ames cannot provide this service.

I suggested to Joel that perhaps the City should hire an Energy Audit Company on a case-by-case basis in lieu of a "master agreement" without any success.

I am disappointed that the City of Ames brags about "clean energy" and "energy conservation" yet cannot assist the homeowner to conserve energy hence lower customer bills. Obviously, money was budgeted for Energy Audits **paid** by customer energy usage, yet the City Electric Services cannot provide this promised service.

I would appreciate your review.

Thanks, Bob Johnson  
228 North Riverside Dr.  
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