

COUNCIL ACTION FORM

**SUBJECT: PURCHASE OF SOFTWARE MAINTENANCE FROM SUNGARD
PUBLIC SECTOR FOR PUBLIC SAFETY SYSTEM**

BACKGROUND:

On June 14, 2005, the City entered into a 28E Intergovernmental Agreement with Iowa State University and the Story County Sheriff's Office supporting a joint computer system for public safety. This agreement included sharing of the system costs.

SunGard Public Sector is the integrated public safety software vendor for the Computer Aided Dispatch, Police Records, Jail Records, Mobile Computing, Phase II Mapping, NCIC/State Interface, and reporting applications. The City contracts with the vendor on an annual basis for maintenance services. SunGard Public Sector is the sole provider of maintenance for these software applications.

The total cost associated with operation of this system was approved by the City Council as part of the FY 2015/16 budget process and included \$156,493 for existing SunGard Public Sector software maintenance. **As part of the 28E Agreement, the City is responsible for arranging and payment of software maintenance. This cost is later shared per terms of the three-party agreement.** Additional costs may also be incurred as applications are expanded.

Included in SunGard's yearly maintenance service is 24-hour programming support, software upgrades on all applications throughout the year, and eligibility to participate in the annual SunGard Users' Group meeting where software enhancements are requested and formalized for the next year.

Since SunGard is the sole provider of these applications, Council authorization is needed to waive the City's standard bidding requirements.

ALTERNATIVES:

1. Waive formal bidding requirements and authorize City staff to enter into FY 2015/2016 software maintenance contracts with SunGard Public Sector at an estimated cost of \$156,493.
2. Do not authorize continuing software maintenance contracts with SunGard Public Sector.

MANAGER'S RECOMMENDED ACTION:

SunGard Public Sector is the sole provider of the maintenance services for the City's integrated public safety applications, which are vital for support of the law enforcement functions in Ames, ISU and Story County.

Therefore, it is the recommendation of the City Manager that the City Council adopt Alternative No. 1 as described above.