

Staff Report

**REVISION OF ASSET POLICIES AND PROCEDURES AND UPDATE ON ASSET
CONTRACTS/MENTAL HEALTH SERVICES**

April 24, 2012

Policies and Procedures:

Each year, ASSET Administrative Team members and volunteers review the Policies and Procedures. As a result of this review, several changes are being recommended. As you review the attached Policies and Procedures document, please note on page 7, section XI (C) that ASSET is allowing for the electronic submission of IRS Form 990 and/or a full audit (depending on which is required for an agency). Also on page 7, section XI (h) has been deleted, as this procedure for new and expanded services has been moved to section XIV.

In section XII, two minor changes were made to clarify that ASSET's recommendations will follow panel work sessions and that information not provided to ASSET in a timely manner may lead to reduced, sequestered, or withheld funding. In section XIV, the most significant change in the process was made. That change is to require agencies requesting new or expanded services to identify and align with Funder priorities and priority areas from the most recent Story County Community Assessment. Also, the Administrative Team will review new or expanded services and recommend to the ASSET Team whether or not the service meets the criteria to be included in the process. Current practice is for agencies to submit new or expanded services to the entire team for review and decisions on funding. This change will allow the Administrative Team to more fully analyze the request prior to the volunteers deciding on funding.

Changes to the Policies and Procedures must be adopted by all the Funders to take effect. ASSET approved submitting these changes to the Funders at its April meeting.

The Council is asked to approve these revisions

Update on Contracts:

At the current time, the City is still holding six ASSET contracts. Those contracts being held are:

Contract Held:	Reason:
American Red Cross	Questions remain on the cost basis for the services listed, the definition of those services, and the units of service.
Big Brothers/Big Sisters	Questions remain on actual service to be delivered.
Heartland Senior Services	Adjustments may be needed to the overhead allocated to funded services with the termination of the transportation contract
Lutheran Services in Iowa	ASSET has not yet received an audit for 2010/11

The Richmond Center/Community and Family Resources	ASSET has not yet received an audit of the Richmond Center for 2010/11. Questions remain on the transitioning of mental health services to the newly-designated community mental health provider for 2012/13, Eyerly Ball.
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ASSET staff has met with representatives of and the American Red Cross in an attempt to finalize service costs and determine how data on service demand can be provided to the funders in a usable format. Work in this regard is continuing. The local office manager for the American Red Cross has been promoted to a similar position in Cedar Rapids. It is unclear what the Central Iowa Chapter plans are for paid staff at the Ames office. ASSET will continue to work through the local board to try to establish service definitions and contract terms.

Big Brothers/Big Sisters has informed ASSET that it will be implementing a school-based mentoring program in the near future. This would not be funded with ASSET dollars, but with one-time grant funds. ASSET is attempting to determine the long-range plan for this program without ASSET support. We also need to ensure that we are not unnecessarily duplicating the current school-based mentoring programs offered by another provider that **are** funded by ASSET.

We are working to set up a meeting with Heartland Senior Services the week of April 23rd to finalize contract terms for non-transportation services.

Communication has been sent to Lutheran Services in Iowa (LSI) that we are awaiting the 2010/11 audit, which was expected by the first of April but not yet received (LSI uses the Federal fiscal year).

Community Mental Health Services:

Discussions between staff from Story County, United Way of Story County, and the City of Ames continue with Eyerly Ball. At the writing of this report, Eyerly Ball is in the process of finalizing space for its operation and has begun the process of hiring staff. Conversations have also occurred with Heart of Iowa Regional Transit Agency (HIRTA) with respect to client transportation availability. While all of the specifics of services are yet to be finalized (specifically increased crisis services), discussions are very positive and progress is being made to fully define services for our residents. Eyerly Ball is meeting with staff from Community and Family Resources (CFR)/Richmond Center to develop transition plans.

The County anticipates the clients whose services it reimburses to be transitioned to Eyerly Ball by July 1. It is our understanding that the State of Iowa will be sending communication to CFR/Richmond Center that Medicaid clients which it pays for will also transition to Eyerly Ball on July 1.

In a recent meeting with CFR/Richmond Center staff, we were informed that the Richmond Center will close as an operating agency some time within the next six

months to one year. Staff has been told that CFR plans to focus on providing mental health services to those who also have substance abuse issues (co-occurring treatment). Staff was told that CFR anticipates receiving a three-year mental health certification from the state. Any mental health services provided through CFR would be for adults only. Some adolescent youth and children will be seen in therapy only. Outreach mental health services are transitioning at the current time to the Story County Community Life Program. With respect to City-funded clients with a co-occurring diagnosis (mental health + substance abuse), the Council will need to decide whether it wishes to include reimbursement for those services under any new contract which may be issued to CFR for the 2012/13 year. Again, staff is recommending that no contract be issued to CFR until the Richmond Center audit is received.

In order to begin reimbursement to Eyerly Ball for establishing community mental health services during the current year, the Funders are being asked to provide start up contributions totaling \$140,210. The City is being asked to provide \$23,560, Story County is being asked to contribute \$109,785 and United Way is being asked to provide \$6,450. GSB may be asked for approximately \$400. This breakdown of funding is based on the recommended proportion of funding from each funder for mental health services for 2012/13.

Attached please find a proposed contract for the current year with Eyerly Ball, which will provide for reimbursement of expenses associated with the establishment of community mental health services for Ames residents. **The Council is being asked to provide the \$23,560 out of the Local Option Sales Tax fund balance for this purpose, and enter into a contract with Eyerly Ball for providing mental health services for residents of Ames. The 2011/12 budget will be amended to reflect this at the appropriate time.** It should be noted that the City allocated funds for Center for Childcare Resources for 2011/12, which closed before funds were drawn down. Though a portion of this was re-allocated to Orchard Place, there remains an unallocated balance of \$8,629 in City funds for 2011/12. Additionally, at the end of 2010/11, there was an unspent balance among the agencies of \$24,080 of City funds. This leaves a total of \$32,709 over the last two years returned to the fund balance that can be used for Eyerly Ball's transition.

Representatives from the City, Story County, United Way of Story County, and Eyerly Ball will be present on April 24 to answer any questions you may have.

ASSET

POLICIES & PROCEDURES

July, 2012

City of Ames (Approved)

Story County (Approved)

United Way of Story County (Approved)

State of Iowa (Local D.H.S. Office) (Approved)

ISU Government of the Student Body (Approved)

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POLICIES AND PROCEDURES FOR ASSET

By agreement among sponsoring organizations (Funders), a team shall be authorized by all sponsors but separate from any sponsor. The name of this process is “Analysis of Social Services Evaluation Team” or “ASSET.”

I. PURPOSE

- A. To promote coordination of human services planning and funding among the sponsoring organizations.
- B. To assess the human services needs in Story County and evaluate the capabilities of agencies to provide the programs that meet those needs.
- C. To provide funding recommendations to the governing bodies of the sponsoring organizations.

II. SPONSORING ORGANIZATIONS (FUNDERS)

- A. Ames City Council (City)
- B. Story County Board of Supervisors (County)
- C. United Way of Story County (UWSC)
- D. ISU Government of the Student Body (GSB)
- E. State of Iowa through local office of Department of Human Services (DHS)

III. TEAM STRUCTURE

- A. The City, County, UWSC, GSB, and DHS shall each appoint four (4) Volunteers as voting members of the team (Volunteers).
- B. The City, County, UWSC, GSB, and DHS shall each appoint one staff person. The staff appointees shall be non-voting members for the purpose of ASSET business (Staff).
- C. One Agency Panel Representative (APR) for each panel, elected by the Human Services Council, from ASSET funded agencies, shall be non-voting members of ASSET.
- D. The Administrative Assistant shall be a contract position paid jointly by the Funders through a 28E Agreement and shall be a non-voting participant.

IV. TENURE OF MEMBERS

- A. The terms of Volunteers shall be three (3) years. ASSET recognizes that GSB appointees may not be able to serve three-year terms. The APR's shall serve for three years.
- B. The terms of Staff shall be continuous until terminated by the appointing Funder.

- C. An un-expired term of a Volunteer shall be filled by the Funder that appointed that Volunteer.
- D. No Volunteer may serve more than two (2) consecutive full terms, except the Past Chair, Chair or Chair Elect may serve longer in order to fulfill the duties of their offices.
- E. If a Volunteer is appointed to fill the remainder of an unexpired term, the newly appointed Volunteer is eligible to serve a maximum of seven consecutive years unless conditions delineated in paragraph D above apply.
- F. If a Volunteer accumulates three consecutive unexcused absences in any one ASSET year (April through March), or otherwise fails to fulfill his/her responsibilities, the Volunteers may, by a simple majority vote of quorum, request that a Funder appoint a replacement Volunteer. An unexcused absence is defined as when a Volunteer does not notify an Administrative Team member, or the Administrative Assistant about being absent. Notifying the Administrative Assistant is the preferred method.

V. OFFICERS

- A. Officers shall be Chair, Chair-Elect, Past Chair, and Treasurer, each of whom shall be elected for a one-year term by a quorum of the Volunteers at the April meeting each year.
- B. Staff and APR members are ineligible to hold an office.
- C. A Chair may not hold that office for more than two consecutive one-year terms.
- D. A vacancy in any office shall be filled by a majority vote of a quorum of the Volunteers for the unexpired portion of the term, except for the position of past chair, which would remain vacant should that volunteer leave the ASSET process.
- E. The ASSET Chair is authorized to sign contracts and agreements on behalf of ASSET with respect to operations of the ASSET board. The Chair-Elect may sign if the Chair is unavailable.

VI. ASSET OPERATIONS

- A. Regular meetings of ASSET shall be held in accordance with Chapter 21 of the Code of Iowa. If circumstances warrant it, a meeting of ASSET may be cancelled by the Administrative Team. An announcement of meeting cancellation will be posted and notice sent to members and participating agencies as soon as possible under the circumstances.
- B. Unless otherwise specified, meetings shall be conducted according to Robert's Rules of Order. However, technical or non-substantive departures from these rules shall not invalidate any action taken at a meeting.
- C. Agendas will be posted at Ames City Hall, the ASSET website (<http://www.storycountyasset.org>) and at other public locations, at least three days prior to the meeting, and notification mailed electronically to each ASSET member

and participating Agency.

- D. A quorum shall consist of one-half plus one of the currently appointed volunteers. A majority vote of the quorum present shall constitute a decision of ASSET. In the event a quorum is not present, ASSET business may be conducted by a simple majority vote of those present, except for funding recommendations or changes to the Policies and Procedures, or anything that requires Funder approval, if at least one voting member from each funder is represented.
- E. The Chair may vote on all business that comes before ASSET and shall be included as part of the quorum.
- F. Special meetings may be called by the Chair or by petition of one-fourth of the Volunteers with not less than five days written notice to the Volunteers, Staff, and APR's, by email or regular mail.
- G. Minutes of ASSET meetings shall be recorded and distributed to Staff, Volunteers, Agency Panel Representatives, and Agencies, by posting on the ASSET website (<http://www.storycountyasset.org>). Minutes shall be made public in accordance with the Iowa Open Records law.

VII. ADMINISTRATIVE TEAM OPERATIONS

- A. Staff members, the Chair, the immediate past Chair, the Chair-Elect, and the Treasurer, shall serve as an Administrative Team.
- B. The Administrative Team will meet prior to regular ASSET meetings. If there are no significant pending actions, an Administrative Team meeting may be cancelled by the Chair or Chair Elect.
- C. All members of the Administrative Team shall be voting members on Administrative Team business, including staff members.
- D. A quorum shall consist of more than half of the existing Administrative Team members. A quorum shall include at least one Volunteer. A majority vote of the quorum present shall constitute a decision of the Administrative Team.
- E. Minutes of the Administrative Team and ASSET shall be recorded and distributed to all Staff, Volunteers, APR's, and Agencies, by posting on the ASSET website (<http://www.storycountyasset.org>). Minutes shall be made public in accordance with the Iowa Open Records law.

VIII. AGENCY PANEL REPRESENTATIVES (APR)

- A. One APR shall represent each panel.
- B. The role of the Agency Panel Representative (APR) shall be as follows:
 - 1. The APR's shall be non-voting members of ASSET who shall provide information and perspective to ASSET based on their specific knowledge of the service area they represent.
 - 2. The APR's shall be totally integrated into ASSET, but shall not serve on the committees that review the agencies and recommend funding.

IX. COMMITTEES

- A. Staff and committees shall have substantial responsibility for the operation of ASSET and for assisting the Volunteers. Committees may be established as follows:
 - 1. The Administrative Team may form committees to identify issues, perform studies, and bring recommendations to ASSET.
 - 2. ASSET may request committees to identify issues, perform studies, and bring recommendations to ASSET. Committee members may be appointed by the ASSET Chair.
 - 3. A Funder may request formation of a committee and make recommendations to ASSET with respect to membership on such committee. The ASSET Chair may appoint the committee members.

X. DUTIES AND RESPONSIBILITIES OF ASSET

- A. To make annual allocation recommendations to the Funders for services provided by participating agencies. The recommendations shall be consistent with instructions and priorities received from each Funder;
- B. To set a timetable each year for the funding recommendation process;
- C. To organize hearings for agency presentations regarding their proposed budgets and program plans;
- D. To review services and code definitions as assigned to agencies for use in the budget and billing process;
- E. To meet with the Funders at least twice yearly. At these meetings each Funder has one vote. A majority of Funders constitutes quorum;
- F. To give timely reports on funding recommendation decisions to the Funders and to the agencies;
- G. To develop and maintain an index of services offered in Story County; (This index will be located in the ASSET Reference Manual for Volunteers and Agencies.)
- H. To perform any specific task that the Funders might request of ASSET.

XI. AGENCY PARTICIPATION

- A. **ELIGIBILITY.** Agencies seeking funding eligibility must be serving clients within the geographic area of Story County and shall meet the criteria outlined in the Application.
- B. Agencies and services will be reviewed annually by ASSET, through the budget process.

- C. Agencies shall annually provide financial reports in accordance with Generally Accepted Accounting Practices (GAAP). These reports shall be submitted within six months after the close of the Agency's fiscal year. Reports will meet the following guidelines:
1. *Agencies with an annual budget below \$100,000 must, at least, submit six (6) hard copies, **or one electronic copy** of IRS Form 990 and a balance sheet prepared externally and independently, to the ASSET Administrative Assistant.*
 2. *Agencies with an annual budget of \$100,000 or more must submit six (6) hard copies, **or one electronic copy**, of their full audits, and six hard copies, **or an electronic copy**, of their IRS Form 990's to the ASSET Administrative Assistant.*
- D. Agencies seeking eligibility to apply for funding through the ASSET process should fill out the application form called "Application for ASSET Agency Participation", shown as Appendix B to this document, and present verification of the stated criteria and all required attachments. All application documents shall be submitted to the Admin Team.
- E. The ASSET Administrative Team shall insure that the forms are complete and make recommendations to the Volunteers. The Volunteers will then approve or disapprove the recommendation.
- F. A written notification shall be sent to the Agency, stating its acceptance or the reason why it was not accepted.
- G. Approval of an applicant Agency does not guarantee a subsequent dollar allocation.
- ~~H. ASSET shall be notified of new and expanded services. This notification will be on the "New or Expanded Service" form, shown as Appendix D to this document. (stated in Sec. XIV)~~
- H. Any Agency may request to be placed on the ASSET or Administrative Team agenda by contacting the Administrative Assistant.

XII. FUNDING PROCESS

- A. Each Agency requesting funding shall be assigned to one or more panel(s) by service area(s).
- B. Each Volunteer shall be assigned to only one panel and shall review the services within that panel.
- C. The Administrative Team shall prepare the appropriate budget and reporting forms for the agencies to complete and make the forms available via the ASSET website.
- D. Agencies must submit completed budget and reporting forms for all approved services to ASSET by the date stated in the yearly ASSET calendar.
- E. The Administrative Team shall conduct an Agency training session on the date

stated in the yearly ASSET calendar.

- F. Volunteers shall conduct Liaison visits to individual agencies as scheduled on the ASSET calendar.
- G. Hearings for agencies shall be conducted each year as scheduled on the ASSET calendar.
- H. Recommendations for allocations shall be made by ASSET to the Funders after the hearings **and panel work sessions** are completed.
- I. Information regarding the funding and rationale shall be provided to the agencies and their governing bodies after Funders' approval.
- J. If any Agency does not provide the required information, or provides information that is inadequate, incorrect, **or not timely**, ASSET shall make a report to the Funders that procedures were not followed and may recommend that funding be reduced, sequestered, or not allocated at all.
- K. After completion of the funding process, the Volunteers shall refer information on unfunded or under funded services, if any, to the Empowerment Board, Decat Board, United Way of Story County Grant Program, and any other potential funders of those services.

XIII. PLANNING PROCESS

Asset shall provide a community forum to work constructively and cooperatively in addressing human services concerns. This may be achieved by, but is not limited to:

- A. Participating in studies and developing strategies that enhance the delivery of human services within the county;
- B. Collecting and evaluating facts that provide valid data for decisions on program needs, and effectiveness of current delivery;
- C. Evaluate the need for new or modified services and/or duplication of services.

XIV. CHANGES IN SERVICES

- A. Any new or existing ASSET Agency, providing services to Story County clients, that wishes to add **significant** new or expanded services, must report the changes to the ASSET Administrative Team. **Significant** Changes that should be reported **would** include increases in service beyond the normal expected growth, new or different services that have an impact on staffing, or services that result in **a new set of new** clientele.
- B. Agencies will report new and expanded services to the ASSET Administrative Team on the "Notification of New or Expanded Service" form, shown as Addendum D to this document. **The need for new or expanded services shall be identified and aligned with the Funder's priorities and the priority areas from the most recent Story County community assessment. The Administrative Team will review the information changes and determine if the service(s) meets criteria to be included in**

the ASSET funding process. The Administrative Team will inform the ASSET Board. ~~inform ASSET of the changes in services.~~ This review and informing of ASSET is not a commitment of funding. If ASSET asks for additional information, a committee of Volunteers may be appointed to gather more information and report its findings to ASSET for further review.

- C. If an Agency is reducing or dropping a service, a letter should be submitted to the ASSET Administrative Team within thirty days of the Agency board's vote to drop or reduce a service.
- D. Service changes may occur any time during the funding year. If funding through ASSET is being considered, the ASSET Administrative Team should be notified of a new program by the date stated in the ASSET calendar.

XV. FUNDING APPEAL PROCESS. An Agency wishing to make an appeal may do so by following the individual Funders appeal process.

XVI. AMENDMENTS TO POLICIES AND PROCEDURES

- A. These Policies and Procedures shall be reviewed annually prior to May 1.
- B. Amendments to the Policies and Procedures may be proposed by a Volunteer, a Staff member, or a Funder.
- C. A proposed amendment shall require a majority vote of quorum to recommend such amendment to the Funders.

ADDENDUM A - DECAT/EMPOWERMENT BOARDS

The Story County Decategorization Board (i.e. Decat) and the Story County Empowerment Board have adopted the following statements with regard to their collaboration and communication with Story County ASSET. These strategies were approved to facilitate better communication between Decat, Empowerment, and ASSET.

- a. Provide ASSET with annual reports, project community plans, and other reports prepared on behalf of the Decat Board and/or Empowerment Board to update funders or community stakeholders
- b. As applicable, include in bid solicitations for Empowerment and Decat a request for ASSET budget sheet information so Empowerment and Decat board members are aware of dollars allocated through the ASSET process to applicants requesting funds.
- c. Attend the ASSET joint Funders meetings as scheduled to share Empowerment and Decat priorities and qualifications for funding.
- d. Provide a Decat and Empowerment update at every ASSET meeting as a standing agenda item.
- e. Annually, prior to the ASSET agency hearings and panel discussions, provide historical funding data on Empowerment and Decat funded programs/services.
- f. ASSET will provide Decat and Empowerment boards a list of programs/services recommended for funding based on community need. This may include recommendations for program/service support that ASSET Funders are unable to fulfill.
- g. At the first regular meeting of each new fiscal year, Decat and Empowerment board will include an agenda item to review the ASSET process and its role in supporting human service needs in Story County.

Story County Empowerment Board Approved 5-5-2010

Story County Decategorization Board Approved 5-14-2010

ADDENDUM B – APPLICATION FOR ASSET AGENCY PARTICIPATION

CRITERIA FOR FUNDING ELIGIBILITY

Financial support through ASSET is open to **not-for-profit human service agencies** that are serving clients within the geographic area of Story County and who meet the basic eligibility criteria. The Application for ASSET Agency Participation form that follows must be completed.

Approval of an applicant Agency does not guarantee a subsequent dollar allocation. The allocation recommendation will be made on a program-by-program basis during the annual allocation process. To be considered for financial support, agencies must comply with the following requirements and provide supporting documents to demonstrate compliance:

1. The Agency must be a non-profit corporation or chartered as a local unit of a non-profit corporation that has an IRS section 501(c)(3) status.
2. The Agency must have articles of incorporation, bylaws, or other documents, which clearly define its purposes and function.
3. The Agency must have an Equal Opportunity Policy that has been approved by its Board of Directors.
4. The Agency must have been incorporated and actively conducting business for at least one year at the time of the application.
5. The Agency must maintain, in its budget and programs, a demarcation between any religious programs and other programs so that ASSET does not financially support programs designed for religious purposes.
6. The Agency must demonstrate need and community support for the proposed service through letters of support, needs assessments, or other documentation.
7. The Agency shall be governed by a Board of Directors or Advisory Board whose members serve without compensation and that approves and oversees the implementation of the budget and policies of the Agency. It is recommended that the Board of Directors have representation from Story County.
8. Agencies that offer the following services shall not be eligible for funding from ASSET Funders:
 - a. Agencies that are primarily political in nature.
 - b. Agencies that provide services limited to the members of a particular religious group.
 - c. Agencies that exist solely for the presentation of cultural, artistic, or recreational programs.
 - d. Basic educational program services considered the mandated responsibility of the public education system.

To request consideration as an ASSET service provider, send six sets of the request, including the documentation listed above, to: ASSET, P. O. Box 1881, Ames, IA 50010

A. Agency General Information

1. Legal name of organization: _____
Address: _____
Telephone: _____
2. Executive director: _____
3. Date of incorporation: _____ State of incorporation: _____
Please attach letter of determination of tax-exempt status from Internal Revenue Service.
4. Tax Identification Number: _____ Your Fiscal Year: _____
5. Is organization affiliated with a national and/or state organization? _____ If so, name of national and/or state organization _____
Explain nature of affiliation and describe national and/or state organization's control over local administration and activities _____
Explain benefits of affiliation _____
6. What is your Agency mission statement? _____
7. Governing Arrangements
Please attach a list of members of the governing body including names, professional affiliation, addresses, places of business.
How are members and composition of the governing body selected? _____
What is the governance role of the Board of Directors? _____
How do you ensure Story County representation? _____
8. Membership
Does the organization have a membership program? _____
If so: Membership categories and dues _____
Membership benefits _____

B. Agency Service Information

1. Geographic area served: _____
2. Types of services: _____
3. What are the characteristics and demographics of the population served? _____
Do you offer a sliding fee scale for your services? _____

4. List other agencies (both non-profit and for-profit) in Story County that provide similar services, if any: _____

5. List agencies (both non-profit and for-profit) in Story County with whom you collaborate: _____

6. List agencies (both non-profit and for-profit) in Story County with whom you share referrals: _____

C. Agency Accreditation and Licensing

Is the organization accredited? _____ If so, by whom? _____

For what length of time? _____

Describe organization and staff licensing and certification requirements: _____

D. Financial/Legal Information

- Please attach 6 copies of current budget and budget for coming fiscal year, including all sources of income.
- Please attach statement of assets and liabilities and statement of income and expenses. List all sources of funds for this budget.
- Agencies shall annually provide financial reports in accordance with Generally Accepted Accounting Practices (GAAP) as follows:
 1. *Agencies with an annual budget below \$100,000 must, at least, submit six (6) hard copies, or one electronic copy of IRS Form 990 and a balance sheet prepared externally and independently, to the ASSET Administrative Assistant.*
 2. *Agencies with an annual budget of \$100,000 or more must submit six (6) hard copies, or one electronic copy, of their full audits, and six hard copies, or an electronic copy, of their IRS Form 990's to the ASSET Administrative Assistant.*

These reports shall be submitted within six months after the close of the Agency's fiscal year.

E. ASSET Information

1. Please list or attach a complete description of the service(s) that you provide that you will be asking for funding from ASSET. _____

2. Using the enclosed Service Code List, please tell us which service code(s) your service(s) fits into. _____

ADDENDUM C - SERVICE CODES

(Complete descriptions of each service code are in the ASSET Reference Manual)

1. HEALTH SERVICES

1.1 Health and Safety Services

- 1.1a Community Clinics: Unit of Service: 1 Clinic Hour
- 1.1b In Home Nursing: Unit of Service: 1 Visit
- 1.1c In Home Hospice: Unit of Service: 1 day (24 hour)
- 1.1d Blood Services: Unit of Service: 1 Pint of Blood
- 1.1e Substance Abuse or Co-occurring Disorder Treatment (Out Patient): Unit of Service: 1 Client Hour

1.2 Mental Health Services

- 1.2a Preliminary Diagnostic Evaluation: Unit of Service: 1 Client Hour
- 1.2b primary Treatment and Health Maintenance (Out Patient): Unit of Service: 1 Client Hour
- 1.2c Residential Treatment – Adults Unit of Service: 1 24 hour Day
- 1.2d Residential Treatment – Children Unit of Service: 1 24 hour Day
- 1.2e Peer Assessment and Screening Unit of Service: 1 Client Hour

1.3 Services for Mentally and/or Physically Impaired

- 1.3a Supported Community Living Services Unit of Service: 1 hour or 1 24-hour day
- 1.3b Special Recreation Unit of Service: 1 participant/per hour
- 1.3c Community Support Services Unit of Service: 1 Staff Hour
- 1.3d Work Activity Center Unit of Service: 6-1/2 Hour Day
- 1.3e Home and Community Based Services Unit of Service: 1 Hour
- 1.3f Residential Care/Mentally Retarded Unit of Service: 1 24-hour Day
- 1.3g Employment Assistance for Physically or Mentally Disabled Unit of Service: One Staff Hour
- 1.3h Alternative Family Living Unit of Service: One Month (administration fee, based on family stipend and client income)
- 1.3i Individual and Family Support Services Unit of Service: 1 Service or 1 support
- 1.3j Day Habilitation Services Unit of Service: One-Half Day
- 1.3k Pre-Vocational Services Unit of Service: One-Half Day
- 1.3l Enclave Services Unit of Service: One Client Hour
- 1.3m Direct Support Paraprofessional Unit of Service: One course term
- 1.3n Peer Support Unit of Service: Four client contacts per month

1.4 General Health Support Services

- 1.4a Day Care – Adults Unit of Service: 1 client day
- 1.4b In-Home Health Monitoring Unit of Service: 1 person monitored per month
- 1.4c Homemaker/Home Health Assistance Unit of Service: 1 Hour
- 1.4d Home Delivered Meals Unit of Service: 1 Meal
- 1.4e Congregate Meals Unit of Service: 1 Meal

2. BASIC NEEDS SERVICES

2.1 Emergency Services

- 2.1a Emergency Assistance for Basic Material Needs Unit of Service: 1 Client Contact
- 2.1b Battering Relief Unit of Service: 1 Staff Hour
- 2.1c Rape Relief Unit of Service: 1 Staff Hour
- 2.1d Child Protection Services Unit of Service: 1 Client Contact
- 2.1e Crisis Intervention Unit of Service: 1 Contact
- 2.1f Court Watch Unit of Service: 1 Staff Hour

2.1g Third Party Supervision Unit of Service: 1 Client Contact

2.2 Public Safety and Legal Services

2.2a Correctional Services Unit of Service: 1 Client Hour

2.2b Dispute Mediation Services Unit of Service: 1 Client Hour

2.2c Legal Aid – Civil Unit of Service: 1 Staff Hour

2.3 General Support Services for Individuals and Families in Need

2.3a Clothing, Furnishing, and Other Assistance Unit of Service: 1 Client Contact

2.3b Employment Assistance for Adults Unit of Service: 1 Client Contact

2.3c Disaster Services Unit of Service: 1 Staff Hour

2.3d Transportation Unit of Service: One way trip

2.3e Budget/Credit Counseling Unit of Service: One Client Contact

2.3f Respite Care Unit of Service: 1 client hour of service

2.3g Health and Safety Education Unit of Service: 1 person certified

3. YOUTH AND CHILDREN SERVICES

3.1 Child Care

3.1a Day Care – Infant Unit of Service: 1 Full Day

3.1b Day Care – Children Unit of Service: 1 Full Day

3.1c Day Care - School Age Unit of Service: 1 partial day

3.1d Preschool Unit of Service: 1 day

3.1e Meal Service for Family Day Care Homes Unit of Service: Cost per Meal

3.1f Childcare Service Coordination Unit of Service: 1 Client Contact

3.1g Childcare Resource Development Unit of Service: 1 Staff Hour

3.1h Childcare for Mildly Ill Children Unit of Service: 1 Hour Child Care

3.2 Social Adjustment and Developmental Services

3.2a Youth Development and Social Adjustment Unit of Service: 1 Client Contact/Day

3.2b Day Camp Unit of Service: 1 Client Contact/Day

3.2c Employment Assistance for Youth Unit of Service: 1 Staff Hour

3.2d Out of School Program Unit of Service: 1 partial day (3 hours)

4. PREVENTION AND/OR SUPPORT SERVICES

4.1 Family Life Services

4.1a Family Development/Education Unit of Service: 1 Client Hour

4.1b Foster Family Homes Unit of Service: 1 Staff Hour

4.1c Separated Families Unit of Service: 1 Client Contact

4.1d Adoption Services Unit of Service: 1 Hour of Client Contact or 1 Family Study

4.2 Support Services

4.2a Information and Referral Unit of Service: 1 Call

4.2b Volunteer Management Unit of Service: 1 Staff Hour

4.2c Service Coordination Unit of Service: 1 Client Hour

4.2d Activity and Resource Center Unit of Service: 1 Client Contact

4.3 Prevention and Awareness Services

4.3a Public Education and Awareness Unit of Service: 1 Staff Hour

4.3b Advocacy for Social Development Unit of Service: 1 Staff Hour

4.3c Resource Development Unit of Service: 1 Staff Hour

4.3d Consultation Service Unit of Service: 1 Staff Hour

4.3e Informal Education for Self-Improvement and Self-Enrichment Unit of Service: 1 Client Contact

ADDENDUM D – NOTIFICATION OF NEW OR EXPANDED SERVICE

DATE: _____ AGENCY: _____

PROGRAM/SERVICE: _____ SERVICE CODE _____

Provide a brief description of the new or expanded service and population to be served.

Please describe how the need for this service was identified.

Describe how this new or expanded service meets the Funder priorities.

Is there new clientele to be served? If yes, how many?

How will outcomes be measured?

Do you anticipate that ASSET funds will be requested for this service? _____
If yes, how would ASSET funds be used to support the service? (scholarships/staff/direct service, etc)

Is this service funded through a time-limited grant? _____
If yes, what is the length of the grant? _____
Does this grant require a local cash match? _____ If yes, how much? _____

ADDENDUM E – CONFLICT OF INTEREST

Organization: Story County Analysis of Social Services Evaluation Team (ASSET)

Policy: Conflict of Interest Policy

Date Adopted: 4/10/03

Date Revised:

Story County ASSET and its voting members/staff persons, hereinafter referred to as “board” and “board members(s)”, agree to the following conflict of interest policy hereinafter referred to as “policy”, as adopted and revised as indicated above:

1. The policy will be adopted yearly at the first regularly scheduled board meeting following the start of the fiscal year. Each board member is to review and sign the policy at the first board meeting prior to voting on any matters before the board (if applicable).
2. A new voting board member/staff person will be required to review and sign the policy prior to voting as a board member (if applicable) at the beginning of their term and/or the first meeting of the fiscal year.
3. It is the duty of a voting board member/staff person to disclose a conflict of interest to the full board when a conflict arises. Disclosure may be made at any time to the ASSET Administrative Team; hereinafter referred to as “the Team”, who shall then notify the full Board. A record of the conflict of interest shall be made at the first regularly scheduled board meeting following disclosure.
4. A conflict of interest is defined in chapter 68B, Iowa Code. The Iowa Code defines conflict of interest as that which evidences an advantage or pecuniary benefit for the member and/or their immediate family not available to others similarly situated. A violation for a conflict of interest is punishable by both civil and criminal penalties in the State of Iowa.
5. A “potential” conflict of interest is defined herein. A potential conflict of interest is when a voting board member/staff person has reason to believe there may be a conflict of interest. This potential conflict shall be disclosed in the same manner as a conflict. If, in the opinion of the Team, the circumstances meet the definition of a conflict of interest the matter shall then be disclosed to the full board and a record shall be made at the next regular meeting.
6. A voting board member/staff person with a conflict of interest shall not vote or use their personal influence with any board member on the matter in conflict.

I agree by my signature below that I have read the above Story County ASSET Conflict of Interest Policy and understand it and will abide by the terms and conditions as stated herein.

Date: _____

Signature: _____

CONTRACT FOR HUMAN SERVICES

THIS AGREEMENT, made and entered into the 1st day of May 2012, by and between the **CITY OF AMES, IOWA**, a municipal corporation organized and existing pursuant to the laws of the State of Iowa (hereinafter sometimes called "City") and **Eyerly-Ball Community Mental Health Services** (a nonprofit corporation organized and existing pursuant to the laws of the State of Iowa and hereinafter called "Provider");

WITNESSETH THAT:

WHEREAS, the City of Ames has determined, by its City Council acting in open and regular session, that certain services and facilities to be provided to the City of Ames and its citizens by Provider, such services and facilities being hereinafter described and set out, should be purchased in accordance with the terms of a written agreement as hereinafter set out, in accordance with all applicable Federal, State, and Local laws or regulations;

NOW, THEREFORE, the parties hereto have agreed and do agree as follows:

I PURPOSE

The purpose of this Agreement is to procure for the City of Ames and for the health, safety, and welfare of its citizens certain services and facilities as hereinafter set out and described; to establish the methods, procedures, terms and conditions governing payment by the City of Ames for such services; and to establish other duties, responsibilities, terms and conditions mutually undertaken and agreed to by the parties hereto in consideration of the services to be performed and monies paid.

II SCOPE OF SERVICES

Provider shall provide such services as may be necessary for the protection and improvement of the public health as provided for by the Ames Municipal Code and State Law. Such services shall be provided to City of Ames citizens as set out in the service descriptions listed below. These descriptions must conform to the standardized definitions used by the Analysis of Social Services Evaluation Team (ASSET), and unit costs must be consistent among all ASSET funders.

The City is contracting for services associated with community mental health center services required by the State of Iowa and the Story County Management Plan. The City shall reimburse the provider in an amount not to exceed \$23,560 for:

1. Reimbursement of clinical director time in establishing the Story County Community Mental Health Center, including benefit costs in establishing and managing the Story County Community Mental Health Center;

2. Reimbursement for clinical staff and nursing services including benefits provided at the center;
3. Reimbursement for costs associated with general operational support, including but not limited to occupancy costs and technology support.

III METHOD OF PAYMENT

A. All payments to be made by the City of Ames pursuant to this Agreement shall be reimbursement for actual costs incurred by Provider in providing services required by Section II above.

B. The City will disburse payment monthly on requisition of Provider. The initial disbursement may, if Provider so requests, be an advance on projected and estimated costs for the month to follow. If disbursements are made as an advance on estimated and projected costs, no subsequent disbursements shall be made until the provider submits complete and accurate documentation of actual costs for the previous disbursement period.

C. Requisitions for disbursement shall be made in such form and in accordance with such procedures as the Director of Finance for the City shall prescribe. Said form shall include but not be limited to an itemization of the nature and amount of costs for which reimbursement is requested, and must be filled out completely.

D. The maximum total amount payable by the City of Ames under this agreement is **\$23,560** as detailed in the SCOPE OF SERVICES (Part II of this contract), and no greater amount shall be paid.

E. All unobligated amounts disbursed to the Provider shall be repaid to the City as of the effective date of termination of this agreement. The Provider shall repay to the City any disbursed funds for which documentation of actual expenses is not provided.

F. The Provider shall requisition for funds on a monthly basis. If Provider wishes to request disbursement of funds on other than a monthly basis, the Provider must request in writing that an alternate disbursement period be adopted and approved by the Director of Finance for the City. Failure to request reimbursement in a timely manner shall be grounds for termination of this agreement.

IV FINANCIAL ACCOUNTING AND ADMINISTRATION

A. All monies disbursed under this Agreement shall be accounted for by the accrual method of accounting.

B. Monies disbursed to Provider by the City will be deposited by Provider in an account under the Provider's name. All checks drawn on the said account shall bear a memorandum line on which the drawer shall note the nature of the costs for which the check is drawn in payment, and the program(s) of service.

C. All costs for which reimbursement is claimed shall be supported by documentation evidencing in proper detail the nature and propriety of the charges. The City-provided reimbursement form shall be completed and include the service name, the unit cost claimed for each service, and the client code where required. A client code shall be required for any service in which the individual has entered the program through a third party referral, intake process, personal application, or emergency response. Exceptions shall include one-time educational sessions, confidential telephone counseling, or where the identity and residency of a person cannot be reasonably determined. The Provider may assign whatever client code it deems appropriate, as long as it can be used to verify the client's Ames or Story County residency and participation in City-subsidized programs of service and/or sliding fee scale. The reimbursement form shall also contain any reimbursement being received from any other source for services rendered to an Ames resident for whom the City is also being charged.

D. All checks or other accounting documents pertaining in whole or in part to this Agreement shall be clearly identified as such and readily accessible for examination and audit by the City or its authorized representative.

E. All records shall be maintained in accordance with procedures and requirements established by the City Finance Director, and the City Finance Director may, prior to any disbursement under this Agreement, conduct a pre-audit of record keeping and financial accounting procedures of the Provider for the purpose of determining changes and modifications necessary with respect to accounting for funds made available hereunder. All records and documents required by this Agreement shall be maintained for a period of three (3) years following final disbursement by the City.

F. At such time and in such form as the City may require, there shall be furnished to the City such statements, records, reports, data, and information as the City may require with respect to the use made of monies disbursed hereunder.

G. At any time during normal business hours, and as often as the City may deem necessary, there shall be made available to the City for examination all records with respect to all matters covered by this Agreement and Provider will permit the City to audit, examine, and make excerpts or transcripts from such records.

H. Monies provided under this agreement shall not be used as matching funds for a grant to fund activities in any county other than Story County.

V DURATION

This Agreement shall be in full force and effect from and after May 1, 2012, until June 30, 2012. The City Council may terminate this Agreement by giving written notice to the Provider at least sixty (60) days before the effective date of such termination. From and after the effective date of termination, no further disbursement under this Agreement shall be made by the City. Any money disbursed to the Provider and unencumbered or unspent as of the effective date of termination, shall be repaid to the City.

**VI
DISCRIMINATION PROHIBITED**

In accordance with Chapter 14 of the Municipal Code, no person shall, on the grounds of age, race, color, creed, religion, national origin, disability, sexual orientation, or sex be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity funded in whole or in part with funds made available under this Agreement.

IN WITNESS WHEREOF the parties hereto have, by their authorized representatives, set their hand and seal as of the date first above written.

CITY OF AMES, IOWA

ATTEST:

BY _____
Ann Campbell, Mayor

Diane Voss, City Clerk

EYERLY-BALL COMMUNITY MENTAL HEALTH SERVICES

BY _____
Authorized Representative

Authorized Representative

Name and Title

Name and Title

Approved as to Form

Doug Marek, City Attorney